Announcing Public Input Hearings Regarding the Application of Aqua Pennsylvania Wastewater Inc. (Aqua PA) to Acquire the Wastewater System Assets of the Delaware County Regional Water Quality Control Authority (DELCORA)

The Pennsylvania Public Utility Commission (PUC) has scheduled two videoconference/telephonic public input hearings to gather information from ratepayers regarding the application filed by Aqua PA to acquire the wastewater system assets of DELCOR.

The PUC is the state agency that is reviewing the application and will make the final determination whether to approve Aqua’s acquisition of the wastewater system assets of DELCOR.

The Office of Consumer Advocate (OCA) represents consumer interests and encourages all customers affected by this application to participate.

The Public Input Hearings will be held by videoconference/telephone on:

Wednesday, September 16, 2020 at 1:00 p.m. and 6:00 p.m.

- To testify at the public input hearing, or to listen to the public input hearing, contact the OCA at 1-800-684-6560 no later than 1:00 p.m. on Tuesday, September 15, 2020.

- Upon registration, the OCA will provide the video link and phone number to be used the day of the hearing.

- Note: you do not need to use a computer or video to testify at a public input hearing. You may use a phone to testify or to listen.

- Any persons that have not contacted the OCA by 1:00 p.m. on Tuesday, September 15, 2020 may not be able to testify during the public input hearings.

If you have questions or need additional information, please contact our office.

c consumer@paoca.org
1-800-684-6560
The Public Utility Commission (PUC) has scheduled two public input hearings regarding the application filed by Aqua PA. **The hearings will be held on September 16, 2020 at 1:00 p.m. and 6:00 p.m.** The Office of Consumer Advocate (OCA) offers the following instructions and tips for those who would like to testify or listen to the hearings:

**Please Participate.** This is your opportunity to make the PUC, Aqua PA and the other parties aware of any relevant concerns that you have regarding this application.

**Call the Office of Consumer Advocate If You Want to Testify at or to Listen to a Public Input Hearing.** You must contact the OCA at 1-800-684-6560 no later than 1:00 p.m. on Tuesday, September 15, 2020. (Note: you do not need to use a computer or video to testify at or to listen to a public input hearing.) Any persons that have not contacted the OCA by the September 15 deadline date may not be able to testify during the public input hearings.

**Prepare What You Want to Say in Advance.** It is helpful to prepare your statement ahead of time. If you are nervous about speaking, you may want to write out your statement and then read it when you are called.

**Be Sworn In.** You may provide an unsworn statement, but unless you are sworn in as a witness your testimony will *not* become part of the record in the proceeding.

**Add Your Own Experience.** As a customer, you have unique information. When you testify, give specific examples to support the issues you address. If other customers have already testified about the same issue, you may still mention it. It will show the issue is not affecting just one person. If there are many speakers, the Judges may set a time limit for each witness.

**Speak Slowly and Clearly.** Your testimony is important so make sure you are understood. Stay close to the phone or computer (if using the web link), keep your voice up and use short sentences to explain your concerns with the utility company’s application. When you are not testifying, mute your phone to eliminate unnecessary noise.

**Questions.** Sometimes one of the parties in the proceeding may want to ask you a question about your testimony. Listen carefully to the question and answer it the best you can. It is okay if you do not know the answer.

**Assistance from the OCA.** If you need information about the proceeding or about how to testify, please feel free to contact the OCA at 1-800-684-6560 in advance of the hearing.

If you have questions or need additional information, please contact our office

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consumer@paoca.org

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