

# Pennsylvania Electric Shopping Statistics As of July 1, 2021



PENNSYLVANIA OFFICE OF  
**CONSUMER ADVOCATE**

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**Number of Customers Served By An Alternative Supplier  
07/01/2021**

<b>Company</b>	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
Duquesne Light	133,880	23,234	657	157,771
MetEd	123,196	28,831	1,514	153,541
PECO Energy *	383,808	69,443	2,775	456,026
Penelec	106,653	34,661	1,610	142,924
Penn Power	29,748	9,304	484	39,536
PPL *	459,410	89,129	1,200	549,739
UGI	462	717	86	1,265
West Penn Power	127,336	37,253	1,586	166,175
<b>Totals</b>	<b>1,364,493</b>	<b>292,572</b>	<b>9,912</b>	<b>1,666,977</b>

Totals may differ due to rounding.

\* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate

7/1/2021

**Percentage of Customers Served By An Alternative Supplier  
07/01/2021**

<b>Company</b>	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
Duquesne Light	24.7	37.6	62.9	26.1
MetEd	24.1	42.7	91.0	26.4
PECO Energy *	25.4	41.4	88.4	27.2
Penelec	21.3	41.0	92.5	24.3
Penn Power	20.1	45.0	89.8	23.4
PPL *	36.1	47.7	87.0	37.6
UGI	0.8	8.3	47.8	2.0
West Penn Power	20.2	32.0	87.6	22.2

Totals may differ due to rounding.

\* PPL's and PECO's statistics include active and pending shopping customers.

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## Customer Load (MW) Served By An Alternative Supplier 07/01/2021

Company	Residential	Commercial	Industrial	Total
Duquesne Light	141.1	1,131.6	697.5	1,970.2
MetEd	189.0	236.0	791.0	1,216.0
PECO Energy *	1,076.0	1,089.0	2,134.0	4,299.0
Penelec	126.0	251.0	810.0	1,187.0
Penn Power	60.0	114.0	202.0	376.0
PPL**	1,322.0	1,473.0	1,578.0	4,373.0
UGI	1.1	23.9	15.4	40.4
West Penn Power	236.0	295.0	1,095.0	1,626.0
<b>Totals</b>	<b>3,151.19</b>	<b>4,613.52</b>	<b>7,322.92</b>	<b>15,087.63</b>

Totals may differ due to rounding.

\* PECO's statistics include active and pending shopping customers.

\*\* PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate  
7/1/2021

**Percentage of Customer Load Served By An Alternative Supplier  
07/01/2021**

<b>Company</b>	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
Duquesne Light	25.7	75	88.7	69.2
MetEd	24.60	64.60	96.80	62.30
PECO Energy *	26.80	66.40	95.10	54.50
Penelec	21.69	62.82	96.68	65.24
Penn Power	20.23	71.88	95.99	56.52
PPL **	39.20	76.50	97.80	63.30
UGI	0.87	36.00	88.49	19.18
West Penn Power	20.60	60.10	94.10	58.10

Totals may differ due to rounding.

\*\* PPL updated its methodology for calculating the customer load served by alternative supplier.

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