

# **Pennsylvania**

# **Electric Shopping Statistics**

# **April 1, 2011**

PA Office of Consumer Advocate  
555 Walnut Street  
Forum Place, 5th Floor  
Harrisburg, PA 17101-1923  
(717) 783-5048 Telephone  
(800) 684-6560 (PA Consumers Toll-Free)  
[consumer@paoca.org](mailto:consumer@paoca.org) [www.oca.state.pa.us](http://www.oca.state.pa.us)  
Sonny Popowsky, Consumer Advocate

**Number of Customers Served By An Alternative Supplier  
As Of 4/1/2011**

	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
<b>Duquesne Light</b>	129,278	18,053	653	147,984
<b>MetEd ***</b>	4,837	8,688	722	14,247
<b>PECO Energy *</b>	212,174	58,836	2,474	273,484
<b>Penelec ***</b>	3,527	13,820	811	18,158
<b>Penn Power</b>	23,113	3,720	174	27,007
<b>PPL *</b>	451,020	78,549	1,055	530,624
<b>UGI</b>	1	378	61	440
<b>West Penn Power **</b>	3,807	15,935	98	19,840
<b>Total</b>	<b>827,757</b>	<b>197,979</b>	<b>6,048</b>	<b>1,031,784</b>

\* PPL's and PECO's statistics include active and pending shopping customers.

\*\* Formerly known as Allegheny Power.

\*\*\* Statistics were previously reported as Met Ed/Penelec.

Pennsylvania Office of Consumer Advocate

4-1-2011

**Percentage of Customers Served By An Alternative Supplier  
As Of 4/1/2011**

	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
<b>Duquesne Light</b>	24.6	29.8	56.2	25.2
<b>MetEd ***</b>	1	13.5	48.5	2.6
<b>PECO Energy *</b>	15	37	78	17
<b>Penelec ***</b>	0.7	16.8	50.1	3.1
<b>Penn Power</b>	16.5	19	72.2	16.8
<b>PPL *</b>	36.9	44	77.7	37.8
<b>UGI</b>	0	4.6	32.3	0.7
<b>West Penn Power **</b>	0.6	16.8	78.4	2.8

Totals may differ due to rounding.

\* PPL's and PECO's statistics include active and pending shopping customers.

\*\* Formerly known as Allegheny Power.

\*\*\* Statistics were previously reported as Met Ed/Penelec.

Pennsylvania Office of Consumer Advocate

4-1-2011

**Customers Load (MW) Served By An Alternative Supplier  
As Of 4/1/2011**

	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
<b>Duquesne Light</b>	284.4	1,385.7	687.9	2,358
<b>MetEd ***</b>	8	217	584	809
<b>PECO Energy</b>	423	1,148	2,254	3,825
<b>Penelec ***</b>	4.4	312	654	970.4
<b>Penn Power</b>	26	141	166	333
<b>PPL *</b>	1,442	1,784	1,795	5,021
<b>UGI</b>	0	19.4	11.8	31.2
<b>West Penn Power **</b>	9.1	595.5	648.3	1,252.9
<b>Total</b>	<b>2,196.9</b>	<b>5,602.6</b>	<b>6,801</b>	<b>14,600.5</b>

Totals may differ due to rounding.

\* PPL's statistics include active and pending shopping customers.

\*\* Formerly known as Allegheny Power.

\*\*\* Statistics were previously reported as Met Ed/Penelec.

Pennsylvania Office of Consumer Advocate

4-1-2011

**Percentage of Customers Load Served By An Alternative  
Supplier  
As Of 4/1/2011**

	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
<b>Duquesne Light</b>	23.2	63.9	89.6	56.6
<b>MetEd ***</b>	1	44	88	45
<b>PECO Energy *</b>	16	51	89	50
<b>Penelec ***</b>	1	47	92	50
<b>Penn Power</b>	12.4	59.1	96.6	53.6
<b>PPL *</b>	41.8	83.8	95.8	67.4
<b>UGI</b>	0	29.1	73.8	15.9
<b>West Penn Power **</b>	0.7	57.4	84.2	41.1

Totals may differ due to rounding.

\* PPL's and PECO's statistics include active and pending shopping customers.

\*\* Formerly known as Allegheny Power.

\*\*\* Statistics were previously reported as Met Ed/Penelec.

Pennsylvania Office of Consumer Advocate

4-1-2011