Pennsylvania Electric Shopping Statistics As of 7/1/2016

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Number of Customers Served By An Alternative Supplier 7/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	166,763	21,618	713	189,094
MetEd	164,957	31,321	751	197,029
PECO Energy *	492,682	81,939	2,851	577,472
Penelec	146,993	36,564	735	184,292
Penn Power	36,967	9,322	167	46,456
PPL *	551,384	101,230	1,196	653,810
UGI	335	746	71	1,152
West Penn Power	173,355	38,255	578	212,188
Totals	1,733,436	320,995	7,062	2,061,493

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate 7/1/2016

^{*} PPL's and PECO's statistics include active and pending shopping customers.

Percentage of Customers Served By An Alternative Supplier 7/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	31.9	40.2	63.5	32.7
MetEd	33.3	47.3	87.1	35.1
PECO Energy *	34.0	50.5	91.4	35.8
Penelec	29.2	43.3	86.5	31.3
Penn Power	25.8	45.3	97.4	28.3
PPL *	44.6	55.6	89.7	46.0
UGI	0.6	8.9	39.4	1.8
West Penn Power	28.0	32.4	91.3	28.7

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate

7/1/2016

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Customer Load (MW) Served By An Alternative Supplier 7/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	339.0	1,364.9	717.1	2,421.0
MetEd	253.0	417.0	753.0	1,423.0
PECO Energy *	1,291.0	1,380.0	2,447.0	5,118.0
Penelec	146.0	442.0	773.0	1,361.0
Penn Power	72.0	157.0	158.0	387.0
PPL **	1,394.0	1,830.0	1,848.0	5,072.0
UGI	0.9	25.4	14.7	41.0
West Penn Power	271.0	490.0	1,032.0	1,793.0
Totals	3,766.90	6,106.30	7,742.80	17,616.00

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate

7/1/2016

^{*} PECO's statistics include active and pending shopping customers.

^{**} PPL updated its methodology for calculating the customer load served by alternative supplier.

Percentage of Customer Load Served By An Alternative Supplier 7/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	34.86	76.75	93.57	68.83
MetEd	33.84	74.62	97.88	68.58
PECO Energy *	35.40	72.60	96.80	63.40
Penelec	30.42	71.96	96.00	71.66
Penn Power	25.93	71.97	97.98	58.86
PPL **	48.10	85.00	99.10	73.30
UGI	0.70	42.00	83.50	19.40
West Penn Power	28.11	66.22	96.38	64.61

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate

7/1/2016

^{*} PECO's statistics include active and pending shopping customers.

^{**} PPL updated its methodology for calculating the customer load served by alternative supplier.