# Pennsylvania Electric Shopping Statistics As of 10/1/2017

PA Office of Consumer Advocate
555 Walnut Street
Forum Place, 5th Floor
Harrisburg, PA 17101-1923
(717) 783-5048 Telephone
(800) 684-6560
consumer@paoca.org \* www.oca.state.pa.us



www.twitter.com/pa oca



www.facebook.com/pennoca

## Number of Customers Served By An Alternative Supplier 10/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	159,893	24,430	698	185,021
MetEd	170,548	31,574	776	202,898
PECO Energy *	488,219	80,036	2,856	571,111
Penelec	148,481	39,660	735	188,876
Penn Power	39,106	9,711	180	48,997
PPL*	537,500	99,380	1,184	638,114
UGI	398	838	72	1,308
West Penn Power	168,711	40,504	585	209,800
Totals	1,712,856	326,133	7,086	2,046,125

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate 10/1/2017

<sup>\*</sup> PPL's and PECO's statistics include active and pending shopping customers.

### Customer Load (MW) Served By An Alternative Supplier 10/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	301.4	1,349.5	605.8	2,256.7
MetEd	243.0	423.0	787.0	1,453.0
PECO Energy *	1,338.0	1,283.0	2,430.0	5,051.0
Penelec	183.0	477.0	832.0	1,492.0
Penn Power	72.0	184.0	252.0	508.0
PPL **	1,344.0	1,741.0	1,697.0	4,782.0
UGI	1.0	25.0	13.9	39.9
West Penn Power	209.0	571.0	1,172.0	1,952.0
Totals	3,691.40	6,053.50	7,789.70	17,534.60

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate 10/01/2017

<sup>\*</sup> PECO's statistics include active and pending shopping customers.

<sup>\*\*</sup> PPL updated its methodology for calculating the customer load served by alternative supplier.

#### Percentage of Customer Load Served By An Alternative Supplier 10/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	32.87	75.59	93.35	68.34
MetEd	34.16	75.37	97.36	69.81
PECO Energy *	34.90	71.40	96.70	62.00
Penelec	30.38	72.88	98.11	70.91
Penn Power	27.20	74.35	99.49	66.29
PPL **	46.00	81.30	97.60	70.30
UGI	1.00	37.70	77.70	21.60
West Penn Power	27.70	72.51	96.58	70.87

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate 10/01/2017

<sup>\*</sup> PECO's statistics include active and pending shopping customers.

<sup>\*\*</sup> PPL updated its methodology for calculating the customer load served by alternative supplier.

### Percentage of Customers Served By An Alternative Supplier 10/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	30.1	40.4	63.9	31.2
MetEd	34.2	47.4	85.8	35.8
Peco	33.4	48.9	90.9	35.1
Penelec	29.7	46.8	89.5	31.8
Penn Power	27.1	46.9	97.3	29.7
PPL *	43.0	54.1	88.5	44.4
UGI	0.7	10.2	40.0	2.0
West Penn Power	27.2	34.5	89.7	28.4

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate 10/1/2017

<sup>\*</sup> PPL's and PECO's statistics include active and pending shopping customers.