

Pennsylvania Electric Shopping Statistics As of 10/1/2016

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Number of Customers Served By An Alternative Supplier 10/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	166,024	21,510	715	192,249
MetEd	166,360	31,415	744	198,519
PECO Energy *	497,591	81,847	2,870	582,308
Penelec	151,539	36,598	733	188,870
Penn Power	37,738	9,520	167	47,425
PPL *	543,489	100,647	1,190	645,326
UGI	329	742	72	1,143
West Penn Power	174,630	38,991	583	214,204
Totals	1,737,700	321,270	7,074	2,070,044

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate
10/1/2016

Percentage of Customers Served By An Alternative Supplier
10/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	31.6	42.2	64.0	32.7
MetEd	33.6	47.4	85.8	35.3
PECO Energy *	34.3	50.4	91.8	36.1
Penelec	30.2	43.2	86.3	32.2
Penn Power	26.3	46.2	96.0	28.9
PPL *	43.8	55.1	89.1	45.3
UGI	0.6	8.9	40.0	1.8
West Penn Power	28.2	33.1	91.4	29.0

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

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Customer Load (MW) Served By An Alternative Supplier 10/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	443.6	1,404.3	610.3	2,458.2
MetEd	275.0	461.0	775.0	1,511.0
PECO Energy *	1,300.0	1,379.0	2,451.0	5,130.0
Penelec	267.0	491.0	806.0	1,564.0
Penn Power	54.0	254.0	159.0	467.0
PPL **	1,375.0	1,819.0	1,838.0	5,032.0
UGI	1.0	25.6	14.7	41.3
West Penn Power	219.0	542.0	1,093.0	1,854.0
Totals	3,934.60	6,375.90	7,747.00	18,057.50

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

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Percentage of Customer Load Served By An Alternative Supplier
10/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	34.2	77.76	93.18	65.41
MetEd	34.23	75.16	95.99	67.94
PECO Energy *	35.70	72.70	96.80	63.50
Penelec	31.19	72.38	97.22	66.19
Penn Power	26.35	71.52	90.27	63.35
PPL **	47.30	84.40	98.50	72.60
UGI	0.80	42.30	83.50	19.60
West Penn Power	28.69	68.66	95.79	68.80

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

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10/1/2016