

Pennsylvania

Electric Shopping Statistics

As of 01/1/2017

PA Office of Consumer Advocate

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Number of Customers Served By An Alternative Supplier 01/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	164,916	25,431	709	191,056
MetEd	171,947	31,830	741	204,518
PECO Energy *	504,037	81,663	2,877	588,577
Penelec	154,788	36,842	741	192,371
Penn Power	40,075	9,728	170	49,973
PPL *	540,109	100,361	1,186	641,656
UGI	349	782	73	1,204
West Penn Power	174,382	39,718	582	214,682
Totals	1,750,603	326,355	7,079	2,084,037

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate
1/1/2017

Percentage of Customers Served By An Alternative Supplier

01/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	31.0	42.0	63.4	32.2
MetEd	34.6	47.9	85.2	36.3
PECO Energy *	34.6	50.1	92.0	36.3
Penelec	30.8	43.5	86.5	32.8
Penn Power	27.9	47.0	95.3	30.3
PPL *	43.5	54.9	87.8	44.9
UGI	0.6	9.3	40.3	1.9
West Penn Power	28.1	33.7	91.2	29.0

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate

1/1/2017

Customer Load (MW) Served By An Alternative Supplier 01/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	308.7	1,401.9	575.8	2,286.4
MetEd	280.0	305.0	721.0	1,306.0
PECO Energy *	1,315.0	1,376.0	2,454.0	5,145.0
Penelec	248.0	347.0	686.0	1,281.0
Penn Power	65.0	224.0	226.0	515.0
PPL **	1,355.0	1,762.0	1,749.0	4,866.0
UGI	0.8	26.0	13.8	40.6
West Penn Power	274.0	471.0	1,059.0	1,804.0
Totals	3,846.50	5,912.90	7,484.60	17,244.00

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate
01/01/2017

Percentage of Customer Load Served By An Alternative Supplier
01/01/2017

Company	Residential	Commercial	Industrial	Total
Duquesne Light	33	77	90	67.4
MetEd	35.11	75.68	97.31	67.27
PECO Energy *	35.90	72.50	97.10	63.60
Penelec	31.72	71.04	95.92	64.52
Penn Power	28.51	71.66	93.55	65.84
PPL **	47.60	83.80	97.90	71.70
UGI	0.70	48.70	90.20	22.00
West Penn Power	28.13	68.36	96.15	65.26

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate
01/01/2017