

Pennsylvania Electric Shopping Statistics As of 1/1/2018



PENNSYLVANIA OFFICE OF
CONSUMER ADVOCATE

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**Number of Customers Served By An Alternative Supplier
01/01/2018**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	160,276	24,450	693	185,419
MetEd	165,379	31,216	769	197,364
PECO Energy *	485,119	78,688	2,839	566,646
Penelec	142,748	36,608	737	180,093
Penn Power	37,709	9,652	180	47,541
PPL *	537,776	98,467	1,177	637,420
UGI	407	828	72	1,307
West Penn Power	166,172	40,337	588	207,097
Totals	1,695,586	320,246	7,055	2,022,887

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate
1/1/2018

**Percentage of Customers Served By An Alternative Supplier
01/01/2018**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	30.1	40.3	63.6	31.2
MetEd	33.0	46.8	85.6	34.7
Peco	33.0	48.0	90.3	34.6
Penelec	28.5	43.3	88.9	30.7
Penn Power	26.1	46.7	97.8	28.7
PPL *	45.9	80.3	96.2	69.6
UGI	0.7	9.9	40.0	2.0
West Penn Power	26.7	34.3	90.1	28.0

Totals may differ due to rounding.

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**Customer Load (MW) Served By An Alternative Supplier
01/01/2018**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	178.8	1,242.8	627.9	2,049.5
MetEd	328.0	308.0	656.0	1,292.0
PECO Energy *	1,330.0	1,266.0	2,416.0	5,012.0
Penelec	233.0	369.0	688.0	1,290.0
Penn Power	81.0	134.0	201.0	416.0
PPL **	1,348.0	1,726.0	1,670.0	4,745.0
UGI	1.2	23.8	14.6	39.6
West Penn Power	340.0	459.0	1,015.0	1,814.0
Totals	3,840.00	5,528.60	7,288.50	16,658.10

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate
01/01/2018

**Percentage of Customer Load Served By An Alternative Supplier
01/01/2018**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	32.1	75.9	94.1	71.6
MetEd	33.62	74.82	96.40	62.49
PECO Energy *	34.50	70.40	96.40	61.50
Penelec	29.60	71.06	98.56	64.37
Penn Power	26.12	74.34	99.56	60.16
PPL **	43.00	53.60	87.60	44.40
UGI	1.00	39.60	80.20	19.80
West Penn Power	26.96	69.66	96.90	61.12

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

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01/01/2018