

Pennsylvania Electric Shopping Statistics As of 4/1/2018



PENNSYLVANIA OFFICE OF
CONSUMER ADVOCATE

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**Number of Customers Served By An Alternative Supplier
04/01/2018**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	160,227	24,354	693	185,274
MetEd	160,715	30,852	766	192,333
PECO Energy *	478,008	77,770	2,858	558,636
Penelec	139,242	36,077	735	176,054
Penn Power	36,830	9,627	178	46,635
PPL *	534,951	98,215	1,179	634,345
UGI	377	817	73	1,267
West Penn Power	161,450	39,428	600	201,478
Totals	1,671,800	317,140	7,082	1,996,022

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate
4/1/2018

**Percentage of Customers Served By An Alternative Supplier
04/01/2018**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	29.9	40.1	63.8	31.0
MetEd	32.0	46.2	86.0	33.8
Peco	32.4	47.3	90.9	34.0
Penelec	27.7	42.7	88.8	30.0
Penn Power	25.4	46.5	99.6	28.1
PPL *	42.7	53.5	87.9	44.1
UGI	0.7	9.8	40.6	2.0
West Penn Power	25.9	33.6	91.6	27.2

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

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**Customer Load (MW) Served By An Alternative Supplier
04/01/2018**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	200.0	1,116.4	596.4	1,912.9
MetEd	270.0	293.0	686.0	1,249.0
PECO Energy *	1,312.0	1,263.0	2,429.0	5,004.0
Penelec	179.0	384.0	792.0	1,355.0
Penn Power	70.0	161.0	219.0	450.0
PPL **	1,344.0	1,724.0	1,688.0	4,756.0
UGI	1.2	23.9	14.7	39.8
West Penn Power	242.0	464.0	1,151.0	1,857.0
Totals	3,618.22	5,429.34	7,576.10	16,623.65

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate
04/01/2018

Percentage of Customer Load Served By An Alternative Supplier
04/01/2018

Company	Residential	Commercial	Industrial	Total
Duquesne Light	31	75.6	93.6	69.3
MetEd	32.35	73.81	96.65	64.34
PECO Energy *	34.00	70.20	96.90	61.30
Penelec	28.44	72.15	98.72	69.01
Penn Power	25.29	75.89	99.50	63.48
PPL **	45.50	79.90	97.20	69.50
UGI	1.00	39.80	80.80	19.90
West Penn Power	25.88	67.77	97.31	66.26

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

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04/01/2018