

Pennsylvania Electric Shopping Statistics As of 1/1/2016

PA Office of Consumer Advocate

555 Walnut Street

Forum Place, 5th Floor

Harrisburg, PA 17101-1923

(717) 783-5048 Telephone

(800) 684-6560

consumer@paoca.org * www.oca.state.pa.us

Number of Customers Served By An Alternative Supplier

1/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	168,039	25,677	708	194,424
MetEd	156,929	29,600	744	187,273
PECO Energy *	481,770	79,998	2,782	564,550
Penelec	142,541	35,858	729	179,128
Penn Power	32,379	8,570	166	41,115
PPL *	562,356	98,513	1,194	662,063
UGI	394	836	70	1,300
West Penn Power	168,673	36,319	553	205,545
Totals	1,713,081	315,371	6,946	2,035,398

Totals may differ due to rounding.

* PPL's and Peco's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate

1/1/2016

Percentage of Customers Served By An Alternative Supplier

1/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	32.0	42.6	63.4	33.1
MetEd	31.8	44.8	85.6	33.4
PECO Energy *	33.4	49.4	89.1	35.1
Penelec	28.4	42.5	84.7	30.5
Penn Power	22.6	41.9	97.3	25.1
PPL *	45.5	54.3	89.8	46.6
UGI	0.7	10.0	38.5	2.0
West Penn Power	27.2	30.8	89.3	27.8

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate

1/1/2016

*PPL's and PECO's stats include active and pending shopping customers.

Customer Load (MW) Served By An Alternative Supplier

1/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	292.8	1,392.4	714.9	2,400.1
MetEd	187.0	280.0	568.0	1,035.0
PECO Energy *	1,231.0	1,546.0	2,548.0	5,325.0
Penelec	172.0	349.0	601.0	1,122.0
Penn Power	39.0	127.0	141.0	307.0
PPL *	1,448.0	1,828.0	1,956.0	5,223.0
UGI	1.0	23.5	14.6	39.1
West Penn Power	228.0	334.0	770.0	1,332.0
Total	3,598.80	5,879.90	7,313.50	16,783.20

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate

* PECO's stats include active and pending shopping customers

1/1/2016

** PPL recently updated its methodology for calculating the customer load served by alternative supplier.

Percentage of Customers Load Served By An Alternative Supplier
1/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	34.27	76.7	93.14	69.82
MetEd	32.28	72.83	97.17	66.82
PECO Energy *	35.10	68.80	96.00	63.30
Penelec	29.26	70.16	98.29	66.16
Penn Power	22.43	68.02	97.71	60.90
PPL *	49.00	85.00	98.60	73.80
UGI	0.80	38.90	83.00	18.50
West Penn Power	27.56	64.44	90.32	60.61

Totals may differ due to rounding.

Pennsylvania Office of Consumer Advocate

* Peco's statistics include active and pending shopping customer

1/1/2016