

# Pennsylvania Electric Shopping Statistics As of October 1, 2020



PENNSYLVANIA OFFICE OF  
**CONSUMER ADVOCATE**

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**Number of Customers Served By An Alternative Supplier  
10/01/2020**

<b>Company</b>	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
Duquesne Light	142,473	23,933	691	167,097
MetEd	132,841	29,448	1,619	163,908
PECO Energy *	408,747	72,172	2,779	483,698
Penelec	116,379	34,950	1,792	153,121
Penn Power	32,666	9,474	560	42,700
PPL *	478,037	92,570	1,204	570,811
UGI	473	851	78	1,402
West Penn Power	139,088	37,920	1,599	178,607
<b>Totals</b>	<b>1,450,704</b>	<b>301,318</b>	<b>10,322</b>	<b>1,761,344</b>

Totals may differ due to rounding.

\* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate  
10/1/2020

**Percentage of Customers Served By An Alternative Supplier  
10/01/2020**

<b>Company</b>	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
Duquesne Light	26.3	39.0	66.1	27.7
MetEd	26.1	43.9	91.8	28.3
PECO Energy *	27.2	43.2	88.6	28.9
Penelec	23.2	41.5	94.4	26.0
Penn Power	22.2	46.2	92.1	25.4
PPL *	37.7	49.8	87.8	39.3
UGI	0.9	9.9	44.6	2.2
West Penn Power	22.2	32.6	87.8	24.0

Totals may differ due to rounding.

\* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate  
10/1/2020

**Customer Load (MW) Served By An Alternative Supplier  
10/01/2020**

<b>Company</b>	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
Duquesne Light	232.1	1,159.3	586.5	1,977.9
MetEd	171.0	194.0	764.0	1,129.0
PECO Energy *	1,089.0	1,221.0	2,307.0	4,617.0
Penelec	97.0	240.0	900.0	1,237.0
Penn Power	41.0	104.0	199.0	344.0
PPL**	1,277.0	1,557.0	1,655.0	4,489.0
UGI	1.1	26.0	14.6	41.7
West Penn Power	175.0	291.0	1,026.0	1,492.0
<b>Totals</b>	<b>3,083.19</b>	<b>4,792.32</b>	<b>7,452.12</b>	<b>15,327.63</b>

Totals may differ due to rounding.

\* PECO's statistics include active and pending shopping customers.

\*\* PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate  
10/1/2020

**Percentage of Customer Load Served By An Alternative Supplier  
10/01/2020**

<b>Company</b>	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
Duquesne Light	28.5	76.4	90.4	66.4
MetEd	26.50	70.20	97.50	66.30
PECO Energy *	28.60	67.80	95.20	57.50
Penelec	23.95	65.20	96.61	72.57
Penn Power	22.54	72.12	97.14	64.87
PPL **	40.80	78.30	96.60	68.70
UGI	0.87	39.48	79.75	19.86
West Penn Power	22.60	64.70	92.70	64.10

Totals may differ due to rounding.

\*\* PPL updated its methodology for calculating the customer load served by alternative supplier.

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10/1/2020