

Pennsylvania Electric Shopping Statistics As of October 1, 2019



PENNSYLVANIA OFFICE OF
CONSUMER ADVOCATE

PA Office of Consumer Advocate
555 Walnut Street
Forum Place, 5th Floor
Harrisburg, PA 17101-1923
(717) 783-5048 Telephone
(800) 684-6560
consumer@paoca.org * www.oca.state.pa.us



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Number of Customers Served By An Alternative Supplier 10/01/2019

Company	Residential	Commercial	Industrial	Total
Duquesne Light	151,621	23,826	696	176,143
MetEd	139,545	29,132	1,691	170,368
PECO Energy *	430,779	73,989	2,811	507,579
Penelec	120,465	34,474	1,847	156,786
Penn Power	33,630	9,401	549	43,580
PPL *	487,131	94,937	1,186	583,254
UGI	543	956	77	1,576
West Penn Power	144,323	37,722	1,329	183,374
Totals	1,508,037	304,437	10,186	1,822,660

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate
10/1/2019

**Percentage of Customers Served By An Alternative Supplier
10/01/2019**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	28.2	39.0	64.9	29.3
MetEd	26.7	43.8	93.3	29.8
PECO Energy *	28.9	44.6	89.7	30.6
Penelec	24.1	41.2	95.6	26.8
Penn Power	23.1	45.9	92.6	26.1
PPL *	38.7	51.4	87.0	40.4
UGI	1.0	11.2	44.3	2.5
West Penn Power	23.2	32.5	85.7	24.8

Totals may differ due to rounding.

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Customer Load (MW) Served By An Alternative Supplier 10/01/2019

Company	Residential	Commercial	Industrial	Total
Duquesne Light	220.7	1,233.6	604.5	2,058.9
MetEd	160.0	234.0	835.0	1,229.0
PECO Energy *	1,123.0	1,281.0	2,486.0	4,890.0
Penelec	95.0	278.0	970.0	1,343.0
Penn Power	50.0	112.0	219.0	381.0
PPL**	1,287.0	1,681.0	1,676.0	4,644.0
UGI	1.3	23.0	15.5	39.8
West Penn Power	205.0	388.0	1,048.0	1,641.0
Totals	3,142.02	5,230.64	7,854.03	16,226.69

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate

10/1/2019

**Percentage of Customer Load Served By An Alternative Supplier
October 1,2019**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	30.5	76.3	94.7	69.1
MetEd	28.60	69.40	97.20	70.00
PECO Energy *	30.40	69.10	96.30	60.20
Penelec	25.40	66.70	95.60	74.00
Penn Power	23.50	73.80	95.80	64.20
PPL **	41.80	79.80	96.90	67.10
UGI	1.05	39.04	89.94	19.90
West Penn Power	23.80	67.90	94.00	64.50

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

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October 1,2019