

Pennsylvania Electric Shopping Statistics As of January 1, 2021



PENNSYLVANIA OFFICE OF
CONSUMER ADVOCATE

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Number of Customers Served By An Alternative Supplier 01/01/2021

Company	Residential	Commercial	Industrial	Total
Duquesne Light	139,922	23,894	677	164,493
MetEd	129,817	29,322	1,616	160,755
PECO Energy *	401,790	71,249	2,772	475,811
Penelec	113,217	35,195	1,788	150,200
Penn Power	32,000	9,499	557	42,056
PPL *	473,982	91,723	1,199	566,904
UGI	490	862	85	1,437
West Penn Power	134,445	37,928	1,596	173,969
Totals	1,425,663	299,672	10,290	1,735,625

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate

1/1/2021

**Percentage of Customers Served By An Alternative Supplier
01/01/2021**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	27.8	38.8	64.8	27.2
MetEd	25.4	43.6	91.9	27.7
PECO Energy *	26.7	42.6	88.5	28.4
Penelec	22.5	41.8	94.7	25.5
Penn Power	21.7	46.2	92.2	24.9
PPL *	37.3	49.3	87.2	38.9
UGI	0.9	10.0	46.0	2.2
West Penn Power	21.4	32.6	87.3	23.3

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

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Customer Load (MW) Served By An Alternative Supplier 01/01/2021

Company	Residential	Commercial	Industrial	Total
Duquesne Light	162.2	1,133.7	592.0	1,887.9
MetEd	225.0	213.0	772.0	1,210.0
PECO Energy *	1,071.0	1,206.0	2,307.0	4,584.0
Penelec	146.0	228.0	789.0	1,163.0
Penn Power	56.0	103.0	199.0	358.0
PPL**	1,270.0	1,547.0	1,627.0	4,443.0
UGI	1.2	26.0	14.6	41.8
West Penn Power	240.0	294.0	958.0	1,492.0
Totals	3,171.35	4,750.70	7,258.60	15,179.65

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate
1/1/2021

**Percentage of Customer Load Served By An Alternative Supplier
01/01/2021**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	27.4	75.7	92.7	69.2
MetEd	25.50	68.30	96.90	60.80
PECO Energy *	28.10	67.00	95.30	57.10
Penelec	24.70	65.70	96.60	64.80
Penn Power	22.00	71.10	97.10	59.20
PPL **	40.30	77.50	97.40	65.20
UGI	0.95	39.58	78.87	19.90
West Penn Power	21.20	63.60	91.10	56.40

Totals may differ due to rounding.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

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