

# Pennsylvania Electric Shopping Statistics As of January 1, 2020



PENNSYLVANIA OFFICE OF  
**CONSUMER ADVOCATE**

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## Number of Customers Served By An Alternative Supplier 01/01/2020

Company	Residential	Commercial	Industrial	Total
Duquesne Light	150,932	24,077	688	175,697
MetEd	138,774	28,828	1,684	169,286
PECO Energy *	427,399	73,452	2,804	503,655
Penelec	120,105	34,298	1,838	156,241
Penn Power	33,476	9,310	545	43,331
PPL *	482,614	93,637	1,203	577,454
UGI	470	928	76	1,474
West Penn Power	144,491	38,114	1,331	183,936
<b>Totals</b>	<b>1,498,261</b>	<b>302,644</b>	<b>10,169</b>	<b>1,811,074</b>

Totals may differ due to rounding.

\* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate  
1/1/2020

**Percentage of Customers Served By An Alternative Supplier  
01/01/2020**

<b>Company</b>	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
Duquesne Light	28.0	39.3	64.3	29.2
MetEd	27.4	43.3	92.6	29.5
PECO Energy *	28.6	44.0	89.4	30.3
Penelec	24.0	40.9	94.9	26.6
Penn Power	22.9	45.5	91.3	25.9
PPL *	38.2	50.6	88.5	39.9
UGI	0.9	10.8	43.7	2.3
West Penn Power	23.1	32.8	85.8	24.8

Totals may differ due to rounding.

\* PPL's and PECO's statistics include active and pending shopping customers.

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## Customer Load (MW) Served By An Alternative Supplier 01/01/2020

Company	Residential	Commercial	Industrial	Total
Duquesne Light	172.4	1,232.5	620.8	2,025.8
MetEd	308.0	238.0	774.0	1,320.0
PECO Energy *	1,116.0	1,273.0	2,487.0	4,876.0
Penelec	211.0	275.0	786.0	1,272.0
Penn Power	83.0	116.0	208.0	407.0
PPL**	1,277.0	1,666.0	1,684.0	4,627.0
UGI	1.2	24.4	15.4	41.0
West Penn Power	344.0	412.0	1,107.0	1,863.0
<b>Totals</b>	<b>3,512.62</b>	<b>5,236.94</b>	<b>7,682.23</b>	<b>16,431.79</b>

Totals may differ due to rounding.

\* PECO's statistics include active and pending shopping customers.

\*\* PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate

1/1/2020

**Percentage of Customer Load Served By An Alternative Supplier**  
**01/01/2020**

<b>Company</b>	<b>Residential</b>	<b>Commercial</b>	<b>Industrial</b>	<b>Total</b>
Duquesne Light	29.4	76.2	93.3	70.6
MetEd	29.90	72.90	97.00	60.00
PECO Energy *	30.10	68.60	96.00	59.80
Penelec	26.40	70.40	98.30	64.00
Penn Power	23.20	71.20	84.70	53.10
PPL **	41.20	78.70	96.60	66.50
UGI	0.97	41.34	90.09	20.50
West Penn Power	23.30	66.60	96.50	57.50

Totals may differ due to rounding.

\* PECO's statistics include active and pending shopping customers.

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1/1/2020