

Pennsylvania Electric Shopping Statistics As of April 1, 2021



PENNSYLVANIA OFFICE OF
CONSUMER ADVOCATE

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**Number of Customers Served By An Alternative Supplier
04/01/2021**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	136,875	23,316	653	160,844
MetEd	126,513	28,581	1,605	156,699
PECO Energy *	393,478	69,602	2,779	465,859
Penelec	109,937	34,236	1,780	145,953
Penn Power	30,782	9,168	555	40,505
PPL *	468,857	88,518	1,196	558,571
UGI	477	795	83	1,355
West Penn Power	130,532	37,032	1,597	169,161
Totals	1,397,451	291,248	10,248	1,698,947

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate

4/1/2021

**Percentage of Customers Served By An Alternative Supplier
04/01/2021**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	25.2	37.8	62.6	26.5
MetEd	24.7	42.5	90.9	27.0
PECO Energy *	26.0	41.5	88.6	27.7
Penelec	21.9	40.6	94.7	24.8
Penn Power	20.8	44.5	91.6	24.0
PPL *	36.9	47.5	86.8	38.3
UGI	0.9	9.2	46.1	2.1
West Penn Power	20.7	31.8	87.0	22.6

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

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**Customer Load (MW) Served By An Alternative Supplier
04/01/2021**

Company	Residential	Commercial	Industrial	Total
Duquesne Light	165.6	990.9	652.0	1,808.6
MetEd	134.0	200.0	887.0	1,221.0
PECO Energy *	1,049.0	1,186.0	2,302.0	4,537.0
Penelec	99.0	190.0	870.0	1,159.0
Penn Power	33.0	94.0	218.0	345.0
PPL**	1,259.0	1,507.0	1,626.0	4,392.0
UGI	1.1	24.7	13.2	39.0
West Penn Power	142.0	249.0	1,102.0	1,493.0
Totals	2,882.73	4,441.64	7,670.20	14,994.58

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate
4/1/2021

Percentage of Customer Load Served By An Alternative Supplier
04/01/2021

Company	Residential	Commercial	Industrial	Total
Duquesne Light	25.9	75.6	86.9	67
MetEd	24.90	65.40	97.10	69.50
PECO Energy *	27.40	65.80	95.40	56.50
Penelec	22.06	63.94	96.73	70.42
Penn Power	21.24	72.61	95.98	67.36
PPL **	39.80	75.20	97.80	64.30
UGI	0.87	37.63	71.35	18.57
West Penn Power	20.70	65.20	93.20	66.30

Totals may differ due to rounding.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

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4/1/2021