

Pennsylvania Electric Shopping Statistics As of April 1, 2020



PENNSYLVANIA OFFICE OF
CONSUMER ADVOCATE

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Number of Customers Served By An Alternative Supplier 04/01/2020

Company	Residential	Commercial	Industrial	Total
Duquesne Light	150,248	24,005	687	174,940
MetEd	138,465	29,225	1,687	169,377
PECO Energy *	425,047	73,310	2,799	501,156
Penelec	120,138	34,564	1,843	156,545
Penn Power	33,985	9,459	548	43,992
PPL *	482,081	93,667	1,200	576,948
UGI	455	849	78	1,382
West Penn Power	144,232	38,262	1,326	183,820
Totals	1,494,651	303,341	10,168	1,808,160

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate
4/1/2020

Percentage of Customers Served By An Alternative Supplier
04/01/2020

Company	Residential	Commercial	Industrial	Total
Duquesne Light	27.8	39.2	64.8	29.0
MetEd	27.3	43.7	92.9	29.4
PECO Energy *	28.3	43.9	89.6	30.0
Penelec	24.0	41.2	95.7	26.7
Penn Power	23.2	46.2	91.9	26.2
PPL *	38.2	50.7	87.9	39.8
UGI	0.8	9.9	44.8	2.2
West Penn Power	23.1	32.9	85.5	24.7

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate
4/1/2020

Customer Load (MW) Served By An Alternative Supplier 04/01/2020

Company	Residential	Commercial	Industrial	Total
Duquesne Light	168.6	1,065.6	580.8	1,815.0
MetEd	182.0	210.0	813.0	1,205.0
PECO Energy *	1,108.0	1,273.0	2,483.0	4,864.0
Penelec	124.0	232.0	870.0	1,226.0
Penn Power	44.0	100.0	224.0	368.0
PPL**	1,280.0	1,660.0	1,706.0	4,647.0
UGI	1.1	24.5	15.6	41.2
West Penn Power	182.0	335.0	1,139.0	1,656.0
Totals	3,089.66	4,900.11	7,831.42	15,822.19

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate

4/1/2020

Percentage of Customer Load Served By An Alternative Supplier
04/01/2020

Company	Residential	Commercial	Industrial	Total
Duquesne Light	28.3	76.5	89.9	68.9
MetEd	27.60	69.60	97.10	67.00
PECO Energy *	29.80	68.70	95.90	59.60
Penelec	24.54	64.82	97.39	69.85
Penn Power	23.70	73.20	97.50	66.50
PPL **	41.10	78.50	98.00	66.70
UGI	0.87	37.13	85.25	19.62
West Penn Power	23.40	68.30	96.60	67.70

Totals may differ due to rounding.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

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4/1/2020