

Pennsylvania Electric Shopping Statistics As of 4/1/2016

PA Office of Consumer Advocate

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Number of Customers Served By An Alternative Supplier 4/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	168,782	25,556	707	195,045
MetEd	162,308	30,536	750	193,594
PECO Energy *	487,594	81,012	2,826	571,432
Penelec	147,072	36,523	733	184,328
Penn Power	35,599	8,997	165	44,761
PPL *	559,901	101,036	1,199	662,136
UGI	340	762	70	1,172
West Penn Power	171,590	37,694	574	209,858
Totals	1,733,186	322,116	7,024	2,062,326

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

Pennsylvania Office of Consumer Advocate

4/1/2016

Percentage of Customers Served By An Alternative Supplier

4/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	32.1	42.4	62.8	33.2
MetEd	32.8	46.1	86.4	34.4
PECO Energy *	33.6	49.9	90.5	35.4
Penelec	29.2	43.3	85.3	31.3
Penn Power	24.8	43.9	97.3	27.3
PPL *	45.3	55.6	89.6	46.6
UGI	0.6	9.1	38.9	1.8
West Penn Power	27.7	32.0	92.3	28.4

Totals may differ due to rounding.

* PPL's and PECO's statistics include active and pending shopping customers.

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Customer Load (MW) Served By An Alternative Supplier 4/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	283.8	1,373.5	714.4	2,371.7
MetEd	192.0	302.0	530.0	1,024.0
PECO Energy *	1,243.0	1,557.0	2,560.0	5,360.0
Penelec	161.0	411.0	603.0	1,175.0
Penn Power	53.0	210.0	149.0	412.0
PPL **	1,442.0	1,822.0	1,953.0	5,217.0
UGI	1.0	25.3	14.7	41.0
West Penn Power	350.0	329.0	856.0	1,535.0
Totals	3,725.80	6,029.80	7,380.10	17,135.70

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

Pennsylvania Office of Consumer Advocate
4/1/2016

Percentage of Customer Load Served By An Alternative Supplier

4/1/2016

Company	Residential	Commercial	Industrial	Total
Duquesne Light	33.6	76.56	93.55	69.71
MetEd	33.44	72.72	98.04	66.91
PECO Energy *	35.30	69.30	96.40	63.60
Penelec	30.39	71.25	96.52	67.89
Penn Power	25.23	67.19	97.14	60.94
PPL **	48.70	84.90	98.60	73.60
UGI	0.80	41.90	84.00	19.40
West Penn Power	28.21	63.49	96.53	58.02

Totals may differ due to rounding.

* PECO's statistics include active and pending shopping customers.

** PPL updated its methodology for calculating the customer load served by alternative supplier.

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4/1/2016